

**Advanced Bio-Medical Electronics, Inc.**



**Quality Service**

**Reasonable Rates!**

## COMPANY PORTFOLIO

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President

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## CORPORATE PROFILE

Advanced Bio-Medical Electronics, Inc., located in Slidell, LA, has provided unmatched customer service and equipment maintenance within the biomedical industry since 1979. We provide **quality service at reasonable prices.**

We are a full-range biomedical service company. We offer service contracts, time and material billing, and sales of refurbished equipment. In addition, we are able to provide any level of service you require including telephone technical support, on-site technical support, biomedical training on specific equipment types, part sales or exchange service and/or depot level repair services. All service provided is in full compliance with all JCAHO requirements.

Our headquarters are located in Louisiana and we have branch locations in Virginia, Tennessee and Florida.

Advanced Bio-Medical Electronics will provide your facility with state of the art biomedical service and innovative technical expertise. Our dedication to quality products and service are setting the standard within the field of biomedical professionals.

We appreciate the opportunity to introduce our corporation and the services we can provide to your facility. Please review our portfolio contents for a comprehensive listing of services available through Advanced Bio-Medical Electronics, Inc.

All service provided by Advanced Bio-Medical Electronics, Inc. to your facility comes with an unmatched written unconditional warranty to ensure your complete satisfaction. This warranty is designed to guarantee service value to your facility compared to cost.

A client reference listing is included in our portfolio and we encourage you to contact these facilities to verify our claims.



## SERVICE PLANS OFFERED

Available 24/7/365 days a year, engineers are ready to meet your equipment maintenance emergencies.

We offer a wide array of service plans to meet your equipment maintenance needs, and will tailor a program optimized to your specific requirements.

### A SUMMARY OF SERVICE PLANS FOLLOWS:

#### **E-SUPPORT**

E-Support – please visit our website, [advancedbiomedical.com](http://advancedbiomedical.com) and click on various options.

#### **TECHNICAL SUPPORT**

Telephone technical support is available 24/7/365 at no charge.

#### **DEPOT LEVEL REPAIRS SUPPORT**

Written repair estimates will be provided at no charge for equipment sent to one of our facilities. Please call our office at (800) 383-8962 and you will be issued an RGA number for tracking purposes. On-site estimates are available for a nominal charge.

#### **PM SUPPORT**

Preventive Maintenance support is available contractually or at standard labor rates, and will insure your equipment continues to function at peak performance. All Preventive Maintenance is performed to meet OEM published guidelines by trained experienced engineers. Documentation is provided on completion which meets certification required by NFPA99 and JCAHO.

#### **TOTAL CARE SUPPORT**

Total care support is available contractually or at standard hourly rates. We provide all service necessary to minimize downtime. When equipment failures do occur we will take the immediate actions to resolve the malfunction and get your equipment up and running. This includes:

- **ON-SITE REPAIR**
- **PARTS REPLACEMENT**
- **PREVENTIVE MAINTENANCE**

#### **CUSTOM SUPPORT PLANS**

Realizing that each facility's equipment maintenance program needs are unique, we will design a program to meet your specific goals. For example, you may wish to increase or decrease the PM frequency from OEM suggested guidelines.

## Additional Services

We also offer the following Biomedical Engineering related services:



### **TEMPORARY BIOMEDICAL EQUIPMENT TECHNICIAN STAFFING**

This program is designed to meet the short-term needs of your facility during personnel shortages (employee vacation, training sessions, JCAHO preparation, etc.).

### **CONSULTING ON NEW EQUIPMENT PURCHASES**

With over 26 years experience our engineers can offer helpful suggestions whether purchasing or leasing new or reconditioned equipment. We can also provide site preparation services to facilitate a problem-free installation.



### **MANAGEMENT OF WARRANTY SERVICES**

We can take the oversight responsibility of monitoring all warranty services to ensure timely effective service from OEM vendors.

### **RE-CONDITIONED EQUIPMENT**

We will solicit on your behalf quotations for your re-conditioned equipment needs. We not only gather this information but also check references for vendor claims and give you the written results.



## Additional Services



### **EXCESS CAPITAL EQUIPMENT**

We will broker your used equipment to obtain the best return on your excess capital equipment. We deal with a network of over 400 used medical equipment dealers.

### **LOANER/RENTAL/LEASE EQUIPMENT**

Advanced Bio-Medical has an extensive inventory of medical equipment in our warehouse. Free loaner equipment will be provided at no charge when available while we are performing service on your equipment. We also offer for sale/lease/rental re-conditioned certified patient ready equipment. Please call for availability.

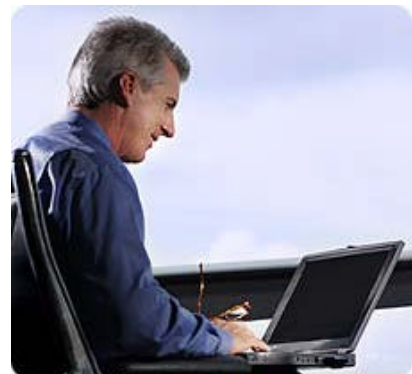


### **SPECIALIZED SERVICES**

If there are specialized services you require which are not listed herein please call for a competitive quotation.

### **SOFTWARE SERVICES**

In coordination with our sister company, A.I.M.S, we offer competitive rates in database development, web application development, computer based training, as well as all other custom software services. Please visit <http://www.aims-la.com> for more details.



## Everything You Need

The world's most trusted and respected name in biomedical engineering comes together to form a powerful single-source solution.

We invite you to learn how Advanced Bio-Medical Electronics, Inc. service offerings can enhance the efficiency and performance of your entire operation.

We service the following areas:

- Surgery
- Laboratory
- Respiratory Therapy
- Central Supply
- Imaging
- ICU / CCU Monitoring
- Dialysis & Water Purification
- Labor / Delivery / Nursery

***For more information call:***

**(800) 383-8962**

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